

For Immediate Release
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San Jose Names New Chief Information Officer

San Jose -- City Manager Del D. Borgsdorf today (6/14/05) announced the appointment of John Bjurman as San José's new Chief Information Officer. The appointment was confirmed during today's City Council meeting. The new executive was selected following an extensive national search.

Bjurman comes to the City with 22 years of combined public and private sector management experience in the cities of Durham (North Carolina), Livermore and Pleasanton and with Analytical Technology Applications Corporation, a Mountain View technology firm. Bjurman graduated from Arizona State University with a degree in Computer Information Systems.

"John Bjurman brings the management experience and technical knowledge to provide strong leadership in this critical area," Borgsdorf said in announcing the appointment. "I am confident that under John's direction our technology investments will be well-managed to support our delivery of services to the residents and businesses of San José. With a new City Hall and Customer Service Center in place, Bjurman and his team will play a key role in the implementation of the City's one-stop customer service model."

(more)

Bjurman, who will assume his new position on July 18th at a salary of \$165,000, has been the Technology Solutions Director and Chief Information Officer for the City of Durham since 1999 and has a proven record in leading technology change. During that time, he consolidated Durham's various information services into one department capable of providing a wide range of technology solutions and improved customer service throughout the city organization. He also helped formulate and implement Durham's e-Commerce web applications. As Director of Technology Solutions, he oversaw computer support, as well as Geographic Information Systems, the citywide telephone system, the cable TV franchise, and the telecommunications cable infrastructure.

Prior to that, Bjurman spent twelve years in Information Services with the Bay Area cities of Livermore and Pleasanton. He established the first Information Services division for Pleasanton and implemented citywide LAN and WAN. He also championed the establishment of Pleasanton's first citywide web site. During Bjurman's time with Livermore, he was instrumental in bringing software applications to the city's payroll, general ledger, business license, and utility billing sections, and conducted extensive applications training for staff.

"Technology is a tool that should be used to enhance San José's ability to deliver services to its residents," said Bjurman of his appointment. "This is one of the premier cities in the nation, and I'm looking forward to making sure our City technology resources are well managed to support the City organization."

Bjurman takes over a full-service Information Technology Department with a current staff of 117 and \$16.3 million 2004-05 operating budget.

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